

Arnold, Bradley

From: Tom Swain Tax Collector [tomswain@sumtertaxcollector.com]

Sent: Tuesday, July 06, 2010 11:08 AM

To: Borrowman, Dale

Cc: Arnold, Bradley

Subject: Re: Server Room

07/06/2010

Dale,

To help understand what we are required to do daily. The DMV and DL backup tapes are to be serviced daily by hand.

Drivers License has a dongle key that has to be inserted each morning and be removed from the server and placed in the safe at the close of business each day.

We also have a camera requirement there. Those with access must have fingerprints and background checking on file with DHSMV.

We do understand the tax server can be serviced remotely.

Let's have lunch.

Tom

----- Original Message -----

From: Borrowman, Dale

To: Arnold, Bradley ; tomswain@sumtertaxcollector.com

Sent: Friday, July 02, 2010 4:33 PM

Subject: RE: Server Room

Brad and Tom – I have reviewed the documentation and email provided by Mr. Swain pertaining to the DL and DMV systems under Mr. Swain's responsibility.

I'll give you the short answers:

You can place the DL and DMV servers anywhere (geographically and physically) and still maintain the integrity and security the FLDHSMV desires.

I do take issue with the statement that "Servers housed at a third party location would also affect our administration capabilities of those systems." My first question is: How are those systems maintained today? The majority of the administration is done remotely, so I don't believe it matters whether the server is in Bushnell or Topeka. For any physical maintenance, the individual performing the maintenance is remote. The affect might be the travel time (plus or minus) to visit the site where the servers are located. As far as security and access, any secured hosting site would more than likely provide a greater level of security than what is currently present.

I would like to gain a clearer understanding of the physical space at 139 that we are referring to, and I would then be happy to make a "dead on" recommendation I could "attest" meets and exceeds the

7/6/2010

expectations of the FLDHSMV.

Have a good Fourth of July weekend — remember our troops.

Dale

From: Arnold, Bradley [mailto:Bradley.Arnold@sumtercountyfl.gov]
Sent: Friday, July 02, 2010 11:58 AM
To: tomswain@sumtertaxcollector.com
Cc: @County Commissioners; Howell, Sandee; Borrowman, Dale
Subject: Re: Server Room

Tom,

I will discuss this issue with the BOCC on July 13th. I do not have Dale's report yet to be able to provide you with facts and options.

Bradley

From: Tom Swain Tax Collector <tomswain@sumtertaxcollector.com>
To: Arnold, Bradley
Cc: Howell, Sandee; Dale Borrowman <dale.borrowman@thevillages.com>
Sent: Fri Jul 02 11:15:33 2010
Subject: Server Room

07/02/2010

Brad,

We looked at the situation at CR 139 yesterday. It is ridiculous where we would have to go to get to our server.

We would have to go all the way across the building to get to the library, then through the library, through the administration office, through the library filing room, through a storage room, into the server room, then into a locked cabinet.

Our hours are not the same as the library, early mornings, late afternoons, also holidays. Also we would have a number of people that would need the keys for all of those doors.

This coupled with the fact DMV wants the server in our location, multiplies our problems.

According to DMV there is no other tax collector's office in the State of Florida that does not have the server in their own server room.

Tom

***** Important Notice *****

The Board of Sumter County Commissioners is a public agency subject to Chapter 119 of Florida Statutes concerning public records.

7/6/2010

Arnold, Bradley

From: Tom Swain Tax Collector [tomswain@sumtertaxcollector.com]

Sent: Friday, July 02, 2010 11:16 AM

To: Arnold, Bradley

Cc: Howell, Sandee; Dale Borrowman

Subject: Server Room

07/02/2010

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